

Client Advocate Center

At OneDigital, we believe that employee benefits are all about you and your family. That's why we're here to support you with a dedicated team of licensed professionals ready to assist with all your benefits-related needs.

WHY ONEDIGITAL?

Your company chose us because we offer extra services just for you. Our Client Advocate Center is your go-to resource for getting the most out of your benefits. Whether you have questions or need help, our licensed representatives are here to make things easier for you.

WE ARE YOUR FIERCE ADVOCATES



Personalized Support

Reach out to us by phone, email, or fax. Our team knows your company's benefits inside and out and is eager to assist you.



Problem Solving

We stand by you to resolve issues with insurance companies and providers, answer claim questions, and more. You deserve personal service and clear answers!

YOUR QUESTIONS, OUR ANSWERS:

Whether you're at work, home, the doctor's office, or even the pharmacy, our client advocates are ready to help. Here are some examples of how we can assist:

- Need help with prescriptions?
- Curious about the bill you received from a provider or hospital?
- Wondering if a provider is in-network? We can check for you!
- Haven't received your insurance id card? We'll guide you on what to do next.

And there's so much more we can help you with!

GET IN TOUCH

Our Client Advocate Center is available Monday to Friday, from 9 a.m. to 8 p.m. (EST). You can reach us by phone, email, or even fax.

We're here to make your benefits experience as smooth and helpful as possible. Don't hesitate to reach out!



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